

Nusa Dua, Bali, 25 March 2016

Dear Valued Travel Partner,

Warmest greetings from The Westin Resort Nusa Dua, Bali!

Thank you for your continued support and business partnership.

At Westin, everything we do is designed to help our guests to be at their best and ensuring that they will leave feeling better than when they arrived.

As shared with you through the letter we sent on 18 March 2016, we will be refreshing our Heavenly Spa by Westin starting from 31 March and it will be completed by 30 April instead of 9 April as we mentioned earlier. During this renewal, guests will be able to enjoy their treatments in the comfort of specially appointed temporary treatment rooms. There will be no change to the treatment menu options and our Heavenly Spa team will ensure that our guest's comfort remains a priority at all times.

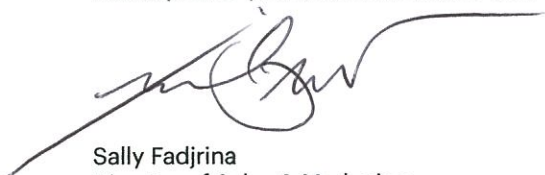
In addition to our effort of continuous improvement, please be advised that the usual Westin Family kids club area will undergo a refurbishment from 1 April until 30 April 2016. During this period all supervised kids activities will continue as usual in alternate locations.

The Kids club will operate normally with full schedule of supervised activities. Little ones will still be able to enjoy both outdoor and indoor activities. The new-look Westin Family kids club will re-open on 1 May 2016 complete with an enhanced look and additional space for our younger guests.

Please find below resort map to indicate the location of these refurbishment project for your kind reference.

Should you require further information in regards to the above, please feel free to reach out to me at your convenience.

Thank you for your attention and be well,



Sally Fadjrina
Director of Sales & Marketing

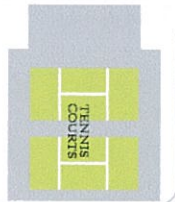
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FRONT GATES

EXCLUSIVE CAR PARKING FOR HEAVENLY SPA

CONVENTION MAIN ENTRANCE

EXHIBITION HALL

BALL INTERNATIONAL CONVENTION CENTRE (BICC)

MANGUPURA HALL

Heavenly Spa refurbishment project

SPA GARDEN

A

SPA GARDEN

PREGO

Temporary Heavenly Spa treatment room

SPA RUCGY PICK UP

MAIN DRIVEWAY

KIDS POOL

PREMIUM WING POOL

LIVING ROOM

MAIN ENTRANCE

LOBBY

SHOPPING ARCADE

LIFT

WING C

KITES BAR

TANGENT WING C

LIFT

WING A

WING C

KITES TERRACE

WESTIN WORKOUT

WING B

HAMABE

YET ADA TERAS BAR & KITCHEN

B1

LILYPOND

SALT WATER POOL

WATER HEAT

BY THE WATER

KIDS POOL

FRESH WATER POOL

WATER HEAT

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