

**Mercure**  
HOTELS  
**BALI SANUR RESORT**

Dear Respective Partner,

Thank you for choosing Mercure Bali Sanur Resort as your accommodation partner provider in Bali. To ensure that our guest enjoy the finest service & facilities, we will conduct along- along roof servicing on our restaurant starting May 10<sup>th</sup> 2017. The servicing process will take approximately 2 months as we need to ensure our guest experience is still maintained. Although restaurant interior is not part of the enhancement, we are going to divide our Pandawa Restaurant into 3 phase with the expected completion date of July, 5th 2017

While the rest of our hotel operational will remain the same and has been a preferred choice of many families and holiday travelers alike, these renewal roof enhancement will allow us to provide the very best hotel experience to our valued clients.

During the renovation period, we apologize for any inconvenience and offer our sincere thanks for your patience and support. If you have any concerns, please email us at [gm@mercuresortsanur.com](mailto:gm@mercuresortsanur.com) or call us at +62 (0) 361 288 833 for further information.

Sincerely yours,



**David LANE**

**General Manager**