

Dear Valued Partners,

Warm regards from The Kayana, seminyak. Bali .

Please allow me to extend our highly appreciation for your continous support towards The Kayana and we are very much looking forward to improve and provide only the best for your customer's comfort in near future. Therefore, On behalf of The Management of The kayana, I am thrilled to announce that our highly anticipated Roof renovation program in some part of the facilities has finally started.

In regards to the current soft renovation plan, We will be focusing only at Ayur Spa and some villas. We are taking down and replacing the Hatches roof (alang alang) material without doing heavy material demolitions through out the buildings. For our guests comfort , We will relocate our Spa activities into one of our villa and continue to open as usually.

During the on going maintenance program, the rest of the main facilities such as Lobby, Villa , Public Swimming pool, Restaurant and Gym are remain open for all guests. Our guest still be able to enjoy all the activities and benefits as normal.

The renovations starting from October, 1<sup>st</sup> 2017 with the expected completion date in October 12<sup>th</sup>, 2017. Approximately for 12 days. Daily renovations will take place from 8 a.m. - 6 p.m.

We hope your kind understanding on these extensive renovations situation as This renovation will allow us to provide the very best Villa experience to all of our valued clients. Kindly accept our apologize for any inconvenience may caused and offer our sincere thanks for your patience and support.

If you have any concerns, please reach us directly for more details assistance.

Yours Sincerely,



Mr. Erich Alessandro  
General Manager

Jl. Raya Petitenget, Kerobokan Kelod, Kuta Utara, Badung – Bali

P : +62 361 847 6628 I F : +62 361 847 6633 I E : [info@thekayana.com](mailto:info@thekayana.com) I W : [www.thekayana.com](http://www.thekayana.com)