

IMPORTANT ANNOUNCEMENT

Seminyak, Bali, 8th September 2017

Dear Valued Partners

Greetings from The Seminyak Beach Resort & Spa , Bali .

Due to exceptionally strong tidal waves, our sea-facing retaining wall, stairs to the beach, temple, pavilion and adjacent areas have been severely damaged. After a visual inspection and structural appraisal by an experienced structural consultation company, we have been advised to undertake essential repair works and support the existing retaining wall and stairs with a more robust structural solution.

The work will involve heavy machinery and traffic movement continuously, 24 hours a day for an estimated 75 days, to ensure the project is completed to a high quality standard and within a timely manner, followed by finishing works and commissioning.

As the safety, security and enjoyment of our guests is of the utmost importance to us and the Resort's reputation, we will need to temporarily close the Main Resort, including its facilities, keeping only the Garden Wing open.

Anticipating your needs, we have prepared the details below to share with you the information that we have so far:

1. When will the project commence?

1st November 2017

2. What will happen to the Main Resort during the project ?

Our Main Resort encompassing 38 Beach Rooms, 26 Ocean Suites, 3 Garden Pool Villas, 7 Ocean Pool Villas and 1 Two-Bedroom Villa, Santan Restaurant, Sanje Restaurant & Lounge, Klass & Brass Bar, Wedding Chapel, Infinity Pool, Spa and Gym, and Main Lobby will be completely closed to guests.

3. What will happen to the Garden Wing? (Independent Building)

This building, located across the street of the main Beachfront Resort, will remain open as usual and will offer relaxation within a self-contained compound of just 29 spacious 47sqm (506 sq ft) rooms, complete with its own 24-hour Reception,

Hospitality Lounge and Business Centre, Swimming Pool and Bar. The interiors of the Garden Rooms are identical to the Beach Rooms. Gracious Balinese hospitality and service from the heart will remain the hallmark of the Resort.

4. What happens with our existing bookings that are affected by the closure of the Main Resort?

a. Bookings at the Main Resort:

- i. We will send you the list of affected bookings within this week and provide some suggestions of alternative resorts for relocation.
- ii. Should the guests agree to be transferred to our Garden Rooms, we will be happy to discuss our special offers with you.

b. Bookings at the **Garden Wing** (Independent Building)

- i. We will send you the booking list and will be happy to extend our special offer based on the fact that our facilities will not be open

5. When is the project expected to be completed?

By end of February 2018

Please note that we are currently unable to accept new reservations at the Main Resort until 1st March 2018. We will continue to provide you with updates throughout our recovery.

The Seminyak Beach Resort & Spa looks forward to welcoming your guests back to a restored Main Resort upon our reopening and to introducing unrivaled experiences in the heart of bustling Seminyak

We apologise for any inconvenience this might cause and sincerely thank you for your patience and ongoing support.

If you have any questions, please feel free to contact our Team at ados@theseminyak.com or gm@theseminyak.com.

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Assistant Director of Sales

The Seminyak Beach Resort & Spa Management