



05 July 2018,

Dear Partners,

Thank you for your continuous support to Bali's finest address, The St. Regis Bali Resort.

Allow us to inform you that currently our sauna, steam room, locker and shower room and Aqua Vitale Pool at Remède Spa is undergo a maintenance until further notice.

As an alternative services for your guests, we would like to offer the options of the following:

- Afternoon Tea at King Cole Bar or
- 20 minutes of Foot Massage

We appreciate your understanding and please be assured that we will do our utmost to minimize the inconvenience of your guests.

Please contact your Sales Manager should you require some additional assistance or information.

Thank you.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Mari Nakase', written in a cursive style.

Mari Nakase

Account Director - Complex