

Dearest valued partners,

Warm greetings from Hyatt Regency Danang Resort and Spa.

I am deeply grateful for your continued support and loyalty over the years.

To enhance the experiences of our guests, the resort has introduced a series of enhancements this year, including the launch of Vive Océane Beach Club & Restaurant, an upgraded Camp Hyatt, a newly opened art gallery, revamped accommodation, and fresh social and dining venues.

Ensuring that all our guests are well looked after remains our top priority. To improve our service consistency, we have decided to revise our check out time from 12pm to 11am.

We trust you have found the above self-explanatory. If you require any further information or have any queries regarding this change, please do not hesitate to contact us at <u>danang.regency@hyatt.com</u>.

Thank you so much.

Best regards,

Adrian Pulido General Manager